

THE HOCKEY ACADEMY & WATERVILLE VALLEY RESORT

CODE OF CONDUCT

Dear Team Representative/Player/Coach/Parent:

Welcome to Waterville Valley Resort! We hope you have a great tournament and enjoy your experience. In order for all guests to fully enjoy their own experience, we ask that all Tournament participants follow the following guidelines:

- 1) **All guests are expected to obey the specific rules of their host lodge and respect buildings, staff members, and other guests.**
- 2) Conduct yourselves in a respectful, appropriate manner in all outdoor common areas, restaurants, shops, and sporting venues throughout Waterville Valley.
- 3) All players, coaches, and parents will be held responsible for their actions.
- 4) **Quiet time is from 10:00PM to 8:00AM in all lodges.** Out of respect to other guests, please adhere to these times.
- 5) Horseplay, running, playing hockey or other games in hallways, lobbies, and other public areas is strictly prohibited out of respect for other guests.
- 6) Children should be supervised at all times.
- 7) Consumption of alcohol in lodging public spaces is prohibited.
- 8) In most cases, lodges are unable to accommodate Knee Hockey. If you wish to have a place to play Knee Hockey or have a team gathering, please discuss with the Front Desk Team at your lodge. Unfortunately, not all facilities can accommodate all requests.
- 9) **Check-out is 10:00am or 11:00am depending on your lodge.** While requests for late check-outs are provided when possible, lodges are sometimes unable to accommodate due to scheduled arrivals. Please work with the Front Desk Staff for all requests.

Unruly behavior will result in **consequences** that could include:

- **Player or team removal from the tournament and forfeit of tournament fees**
- **Suspension from one or multiple games**
- **Fees charged by lodges or businesses**
- **Individual or team removal from the respective lodge and forfeit of lodging fees**

The Tournament Director will have the final say on any such matter.

Thank you very much for helping every guest to have a wonderful experience in Waterville Valley. Please let us know how we can serve you during your stay. Have fun, play hard, and have a great tournament weekend.

Name: _____ Cell Phone # _____

Team: _____ Date of Tournament: _____

Where are you staying:  Snowy Owl Inn, 41 Village Rd, Waterville Valley NH 1-800-766-9969

Signature: _____ Date: _____

